

## Offline File Manager (for Apple macOS) 2.1.3 Release Notes

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# About the Offline File Manager (for Apple macOS) Client

The **Offline File Manager (for Apple macOS)** application prevents the inadvertent recall of files from StorNext Storage Manager. Offline file management uses StorNext web services to control file retrieves, stores and truncation requests.

**i Note:** No license key is required to use the Offline File Manager for Apple macOS application.

## How To Download the Offline File Manager (for Apple macOS) Application

The **Offline File Manager** application for macOS clients is packaged separately from StorNext and can be download as a standard Mac application .pkg file from Quantum myStorNext (<https://mystornext.quantum.com/login>). See [How To Download the Offline File Manager \(for Apple macOS\) Application](#).

Offline file management for Apple macOS is installed like any other **Finder** extension, and includes a user interface for offline tasks. See [Offline File Status and Recall](#) for more information.

## Related Product Release Notes

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## Resolved Issues

The following are the recent changes and resolved issues for Offline File Manager (for Apple macOS) 2.1.3.

Change Request	Description
SOF-280	Fixed an issue that causes the Offline File Manager application to crash when a non-Xsan share/drive is mounted using macOS Ventura (version 13.x).

## Known Issues

The following are the known issues for Offline File Manager (for Apple macOS) 2.1.3 as well as associated workarounds, where applicable.

- The StorNext Web Services CLI commands on macOS X Sierra clients to StorNext 6.0.5 MDCs do not function due to SSL negotiation changes at StorNext 6.0.5.

**Note:** This issue does not exist in macOS X High Sierra.

### Workaround

To correct this, follow the procedure below to re-enable TLS 1.0.

- As root, edit the Tomcat configuration file located in the directory, `/usr/adic/tomcat/conf/server.xml`. Edit the `sslEnabledProtocols` parameter as follows.

Change:

```
sslEnabledProtocols="TLSv1.2"
```

To:

```
sslEnabledProtocols="TLSv1.2,TLSv1.1,TLSv1"
```

- Restart Tomcat using the following command:

```
service stornext_web restart
```

- If your system is configured as an HA environment, repeat **Step 1** and **Step 2** on the secondary node.
- In StorNext 6.3.0, if you import files from an object store storage and a UUID is not used, then the icon presented is incorrect; the icon appears as an sdisk media type instead of an object store.

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# Contacting Quantum

## Contacts

For information about contacting Quantum, including Quantum office locations, go to:

<https://www.quantum.com/aboutus/contactus/index.aspx>

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

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